Particle Particle 201 – Products, Diagnotics, Fleet Management and ON-DEVICE DEBUGGING





GETTING STARTED WITH THE CLI

USING WEBHOOKS AND INTEGRATIONS

FLEET MANAGEMENT & DIAGNOSTICS

ON-DEVICE DEBUGGING





USING WEBHOOKS AND INTEGRATIONS

FLEET MANAGEMENT & DIAGNOSTICS



GETTING STARTED WITH THE CLI

ON-DEVICE DEBUGGING



PARTICLE COMMAND-LINE INTERFACE (CLI)

- * List all your devices
- * Setup a new device
- * Call functions and get variables
- * Publish and subscribe to events
- * Create new projects
- * Compile firmware and flash devices
- * Search for and install libraries
- * Setup webhooks



PARTICLE COMMAND-LINE INTERFACE (CLI)

- * List all your devices
- * Setup a new device
- * Call functions and get variables
- * Publish and subscribe to events
- * Create new projects
- * Compile firmware and flash devices
- * Search for and install libraries
- * Setup webhooks



PARTICLE DOCTOR FOR DEVICE RECOVERY

- * Update Device OS
- * Reset device antenna
- * Reset IP configuration
- * Reset SoftAP hotspot
- ★ Clear EEPROM
- * Clear Wi-Fi credentials
- * Reset server and device key
- * Flash the default Tinker app





PARTICLE DOCTOR FOR DEVICE RECOVERY

- * Update Device OS
- * Reset device antenna
- * Reset IP configuration
- * Reset SoftAP hotspot
- ★ Clear EEPROM
- * Clear Wi-Fi credentials
- * Reset server and device key
- * Flash the default Tinker app





PARTICLE NYAN





PARTICLE NYAN





PARTICLE DEVICE CLOUD API







PARTICLE DEVICE CLOUD API









GETTING STARTED WITH THE CLI









FLEET MANAGEMENT & DIAGNOSTICS

GETTING STARTED WITH THE CLI

USING WEBHOOKS AND INTEGRATIONS

ON-DEVICE DEBUGGING



IFTTT (IF THIS, THEN THAT) + PARTICLE





IFTTT (IF THIS, THEN THAT) + PARTICLE



Sunset Notification

19/140

Respond to the sunset and use the days weather forecast for the ultimate custom ambient notification

Receive notifications when this Applet runs

-	
r -	

-X-**Publish an event**

This Action publishes an event back to your Device(s), which you can catch with particle.subscribe.

Then publish (Event Name)

weather/sunset/ SunsetAt

Add ingredient

The event includes (Data) (optional)

> HighTempFahrenheit F, LowTempFahrenheit F, Condition



Check Photor

This publis "weather Particle de

Receive no this Apple

wù Tod

This Trigger retrieves today's current weather report at the time you specify. NOTE: Pollen count available only in the USA.

Time of day

10 AM

45 Minutes



the weather with a	
31/140)
shes an event called to subscribe to with your wice	
otifications when truns)
av's weather report	





Open Garage with Particle **Cloud Event**

Open garage by publishing an event to your Particle Cloud account.

by Garadget 🥑

Turn on

works with 🔺

🔆 Publish an event



INTEGRATIONS – WEBHOOKS



	>

~



INTEGRATIONS - WEBHOOKS

* Particle	#PartiBadge-Photon Integrations > View Integrations > Vi	P Photo	n 🎾 7775					
•	Webhook	Event: ID:	tc-hunt-event 5b5a13810d8ba90c97adcdc1	Target: Created:	zapier July 2	r.com 6th, 2018	_∿- TEST	
2	INTEGRATION INFO							
*	Event Name The Particle event name	that triggers	the webhook			tc-hunt-event		
<u>x</u>	Full URL The target endpoint that	t is hit when t	he webhook is triggered			https://hooks.zapier.com xz/	m/hooks/catch/3576653	\$/gtiq
1111	Request Type The standard web reques triggered	st method us	ed when the webhook is			POST		
¢/>	Request Format How the webhook data w target endpoint	will be encod	ed and passed to the			JSON		
	JSON JSON data that will be se	ent along wit	h the webhook			<pre>{ "event": "{{{PARTICLE "data": "{{{PARTICLE "coreid": "{{{PARTICLE "published_at": "{{{PARTICLE "published_at": "{{{PARTICLE "published_at": "{{{PARTICLE "published_at": "{{{PARTICLE "public": "{{PARTICLE "publ</pre>	LE_EVENT_NAME}}}", E_EVENT_VALUE}}}", CLE_DEVICE_ID}}", {PARTICLE_PUBLISHED_AT}}' CT_USER_ID}}", RODUCT_VERSION}}", CLE_EVENT_PUBLIC}}"	",
	Headers HTTP Headers to include	e when hitting	g the webhook endpoint			<pre>{ "Content-Type": "app "Accept": "applicati }</pre>	plication/json", ion/json"	

EXAMPLE DEVICE FIRMWARE

Trigger Integration

Particle

۶_

 $\mathcal{A}_{\mathbf{s}}$

2

†+†.

 $\langle \rangle$

÷.

Put this code in your firmware to trigger this integration Docs



Get Integration Response

Put this code in your firmware to get a response from this integration Docs

```
void setup() {
    // Subscribe to the integration response event
    Particle.subscribe(System.deviceID() + "/hook-response/tc-hunt-event/", myHandler, MY_DEVICES);
}
void myHandler(const char *event, const char *data) {
```

```
// Handle the integration response
}
```

HISTORY



LOGS 🕕

RECENT (10) ERRORS (0)

July 31st, 2018 4:33:36.140 PM



USE CASE: INTEGRATING 3RD PARTY TOOLS AND SERVICES



- Jacuzzi is a well-known hot tub manufacturer that sells spas to thousands of consumers and hotels each year.
- Their Particle-powered connected tub allows service people to remotely monitor and troubleshoot hot tubs using an interface presented to them in Salesforce Service Cloud.



USE CASE: INTEGRATING 3RD PARTY TOOLS AND SERVICES





Connected Hot Tub

Serviceperson sees alert, and can remotely troubleshoot tub via Salesforce UI



Jacuzzi service person



USE CASE: INTEGRATING 3RD PARTY TOOLS AND SERVICES

CRMs













NETSUITE

Value-Add Services









INTEGRATIONS - AZURE IOT & GOOGLE CLOUD PLATFORM



s points or Cellular towers	>
stem	>
data storage and analysis tools	>
n real-time	>



INTEGRATIONS - AZURE IOT & GOOGLE CLOUD PLATFORM



EXAMPLE DEVICE FIRMWARE

Trigger Integration

Put this code in your firmware to trigger this integration Docs

void loop() { // Get some data String data = String(10);

✻

Particle

-

۶_

4

2

111

</>

¢

EXAMPLE DEVICE FIRMWARE

Trigger Integration

Put this code in your firmware to trigger this integration Docs

void loop() { // Get some data String data = String(10); // Trigger the integration Particle.publish("tc-env-sensors", data, PRIVATE); // Wait 60 seconds delay(60000);

Get Integration Response

Put this code in your firmware to get a response from this integration Docs

Azure IoT Hub integrations do not return any data for devices to receive.

HISTORY



LOGS 🕕

RECENT (10) ERRORS (0)

August 1st, 2018 10:23:39.451 AM

August 1st, 2018 10:21:39.373 AM

August 1st, 2018 10:19:39.291 AM



AZURE IOT CENTRAL – CREATING DEVICE TEMPLATES

tc	-sensor-data		
	<	Dashboard	
æ	Dashboard		
Ø	Device Explorer		
00	Device Sets	+	
	Analytics	Create Device Templates Device templates are blue- prints that describe your devices	
_* *	Jobs		
0	Device Templates	50	
₿	Continuous Data Export	0×4	
ዲ	Administration	Quick Start Demo	Docu
		Learn how to use Azure IoT Central in minutes. \rightarrow	Creat oppo ganiz







AZURE IOT CENTRAL – CREATING DEVICE TEMPLATES

		🔚 Save 🗙 Cancel	110 🔻
tc	-sen	Create Telemetry	
		Display Name * 🛈	
		Temperature	Λ
œ	Dash	Field Name * 🛈	
Ø	Devi	temp	
		Telemetry	
00	Devi	Units ①	
I~	A	degF	
ß	Anaiy	Minimum Value 🛈	
Ē	Jobs	0	
	Dovie	Maximum Value ①	
	Devi	110	
₿	Cont	Decimal Places ①	
0	A -1	o	
ዀ	Adm	Color 🛈 🔴	
		* Required	
			V





AZURE IOT CENTRAL – CREATING DEVICE TEMPLATES

		🖫 Save 🗙 Cancel		110 🔻	
tc	-sen	Create Telemetry Display Name * () Temperature	Per Per	evice Template	r
₽	Dash	Field Name * ①	Me	easurements Set	t
0	Devi	Telemetry	B Save × Cancel Configure Co	mmand	
00	Devi	Units () degF	Display Name * ① Read Sensor Vals		
۳	Analy Jobs	Minimum Value ① 0	Field Name * ① readSensors		
0	Devie	Maximum Value ① 110	Input Fields Default Timeout ①	+	
ື ຂ	Cont Admi	Decimal Places ① 이	30 Data Type ①		
		Color () • * Required	Description ① Example: Set displat screen.	y text on the	









USING WEBHOOKS AND INTEGRATIONS







USING WEBHOOKS AND INTEGRATIONS

FLEET MANAGEMENT & DIAGNOSTICS

ON-DEVICE DEBUGGING

GETTING STARTED WITH THE CLI



WHAT IS <u>ACTUALLY HARD ABOUT IOT IS NOT WHAT YOU MIGHT THINK...</u>



Data from 2019 State of IoT report conducted by Particle



THE MOST CHALLENGING REPORTED IOT TASK IS REMOTELY MANAGING DEVICE HEALTH



55%

of respondents listed debugging unhealthy devices as difficult.



SUPPORT





PRODUCT LEADER







"I think there's a problem"



PRODUCT LEADER



"Can you check this out?"

SUPPORT



"I think there's a problem"

ENGINEERS





PRODUCT LEADER



"Can you check this out?"

SUPPORT



"I think there's a problem"

ENGINEERS



"Is this a problem?" "Where is the problem?"



PRODUCT LEADER



"Can you check this out?"

SUPPORT



"I think there's a problem"

ENGINEERS



"Is this a problem?" "Where is the problem?" Examine test devices

Analyze cloud logs

Check downstream systems



BUSINESS OWNER



"Is it fixed?"

PRODUCT LEADER



"Can you check this out?"

SUPPORT



"I think there's a problem"

ENGINEERS



"Is this a problem?" "Where is the problem?" Examine test devices

Analyze cloud logs

Check downstream systems



BUSINESS OWNER



"Is it fixed?"

PRODUCT LEADER



"Can you check this out?"

SUPPORT



"I think there's a problem"

ENGINEERS



"Is this a problem?" "Where is the problem?" Examine test devices

Analyze cloud logs

Check downstream systems





» Lack of tools to provide device & fleet health visibility » Minimal remote diagnostic troubleshooting capabilities » No streamlined processes for responding to events



This results in longer and more frequent periods of downtime



INTRODUCING DIAGNOSTICS FROM PARTICLE



Fleet Health to quickly identify and respond to system-wide disruptions **Device Vitals** for deep device-level visibility into connectivity health

PARTICLE DIAGNOSTICS



FLEET HEALTH PROVIDES SYSTEM-WIDE VISIBILITY INTO YOUR INT DEPLOYMENT







:36p	m		
	•		
	•		
	12:48		

DEVICE VITALS LET YOU ZOOM IN TO INDIVIDUAL DEVICE'S HEALTH



EVENT LOGS SIM DATA USAGE VITALS HISTORY













PARTICLE DIAGNOSTICS





FLEET MANAGEMENT & DIAGNOSTICS

GETTING STARTED WITH THE CLI

USING WEBHOOKS AND INTEGRATIONS

ON-DEVICE DEBUGGING





🥙 Untitle	d Docun	nent - M	licro	soft In	ter
<u>F</u> ile <u>E</u> dit	⊻iew	F <u>a</u> vori	tes	Tools	F
🖙 Back	- => -	8	ß	Q:	5ea
A <u>d</u> dress	C:\Doc	uments a	and S	ettings\	,Ac







alert("HERE"); // Code that's probably buggy alert("HERE 2"); // Code that's probably also buggy alert("WHAT ARE WEEKENDS ANYWAY? I LIVE IN THIS CUBICLE NOW."); Code that may be buggy, but you don't know because the app never seems to get this far.



DEBUGGING IOT APPS, CIRCA 2018



DEBUGGING IOT APPS, CIRCA 2018

Serial.println("HERE"); // Code that's probably buggy because you forgot how to write C uint32_t freemem = System.freeMemory(); Serial.printlnf("current free memory: %d", freemem); // Code that's probably also buggy because you forgot to connect

that sensor to ground

Serial.printlnf("Maybe I should have become an English teacher.");



ENTER PARTICLE WORKBENCH







1. Connect a Particle Debugger





1. Connect a Particle Debugger





1. Connect a Particle Debugger

67 void loop() 68 { 69 unsigned long currentMillis = millis(); 70 71 if (currentMillis - lastUpdate ≥ UPDATE_INTERVAL) 72 { 73 lastUpdate = millis(); 74 75 temp = (int)dht.getTempFarenheit(); 76 humidity = (int)dht.getHumidity(); 77 78 Serial.printlnf("Temp: %f", temp); 79 Serial.printlnf("Humidity: %f", humidity); 80 81 double lightAnalogVal = analogRead(A0); 82 currentLightLevel = map(lightAnalogVal, 0.0, 4095.0, 0.0, 100.0); 83 You, 15 days ago - initial commit 84 createEventPayload(temp, humidity, currentLightLevel); 85

3. Inspect & Debug





1. Connect a Particle Debugger



67	<pre>void loop()</pre>
68	{
69	<pre>unsigned long currentMillis = millis();</pre>
70	
71	if (currentMillis - lastUpdate ≥ UPDATE_INTERVAL)
72	{
73	<pre>lastUpdate = millis();</pre>
74	
75	<pre>temp = (int)dht.getTempFarenheit();</pre>
76	<pre>humidity = (int)dht.getHumidity();</pre>
77	
78	<pre>Serial.printlnf("Temp: %f", temp);</pre>
79	<pre>Serial.printlnf("Humidity: %f", humidity);</pre>
80	
81	<pre>double lightAnalogVal = analogRead(A0);</pre>
82	currentLightLevel = map(lightAnalogVal, 0.0, 4095.0, 0.0, 100.0);
83	You, 15 days ago • initial commit
84	<pre>createEventPayload(temp, humidity, currentLightLevel);</pre>
95	

3. Inspect & Debug



- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!



	30	<pre>range = ultrasonic.MeasureInCentimeters();</pre>
•	31	Serial.print(range); //0~400cm
Exp	pression	<pre>range < 100</pre>
	32	<pre>Serial.println(" cm");</pre>
	33	



- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!



	67	<pre>void loop()</pre>
	68	{
	69	<pre>unsigned long currentMillis = millis();</pre>
	70	
	71	if (currentMillis - lastUpdate ≥ UPDATE_INTERVAL)
	72	{
	73	<pre>lastUpdate = millis();</pre>
	74	
D	75	<pre>temp = (int)dht.getTempFarenheit();</pre>
	76	humidity = (int)dht.getHumidity();
	77	
	78	<pre>Serial.printlnf("Temp: %f", temp);</pre>
	79	<pre>Serial.printlnf("Humidity: %f", humidity);</pre>
	80	
	81	<pre>double lightAnalogVal = analogRead(A0);</pre>
	82	currentLightLevel = map(lightAnalogVal, 0.0, 4095.0, 0.0, 100.0);
	83	You, 15 days ago • initial commit
	84	<pre>createEventPayload(temp, humidity, currentLightLevel);</pre>
	85	





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!

▲ VARIABLES

Local

range: 538

digit: 8

pos: 3

Global

system_thread_current_: 0x53769 <system_thread. _ZTVN8particle10AtResponseE: {<text variable,

- particle_ctrl_GetDeviceModeReply_fields: [2] _ZTVN8particle24UsbControlRequestChannelE: {<t. _ZTVN8particle8protocol12DTLSProtocolE: {<text.</p> pSaSiGenVecMutex: 536965808
- particle_ctrl_FinishFirmwareUpdateRequest_fie...
- particle_ctrl_mesh_DiagnosticInfo_NetworkData...
- particle_ctrl_mesh_DiagnosticInfo_NetworkData... SPARK_WLAN_RESET: 0 '\000'
- memp_FRAG_PBUF: {...}
- particle_ctrl_wifi_JoinNewNetworkRequest_fiel... sys_health_cache: CLEARED_WATCHDOG

_ZN10__cxxabiv119__terminate_handlerE: 756733

default_router_list: [3]



- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!

V CALL STACK PAUSED O			
	toggleLed@0x000312fe /Users/bsatrom/Development/particle/	/workshops/roadshow-workshop-2019	
	CloudClass::call_raw_user_function@0x00032c66	src/spark_wiring_cloud.cpp 27	
	userFuncScheduleImpl(User_Func_Lookup_Table_t*, char cor	nst*, bool, std::function <bool (void="" c<="" td=""></bool>	
	userFuncSchedule(char const*, char const*, std::function	<pre>i<bool (void="" const*,="" pre="" sparkreturntype::<=""></bool></pre>	
	<pre>particle::protocol::Functions::handle_function_call(unsi</pre>	igned char, unsigned short, particle::	
	<pre>particle::protocol::Protocol::handle_received_message@0x</pre>	00065084 src/protocol.cpp 88	
	particle::protocol::Protocol::event_loop@0x000652c2	src/protocol.cpp 421	
	particle::protocol::Protocol::event_loop@0x00062980	./inc/protocol.h 377	
	spark_protocol_event_loop@0x00062980	src/spark_protocol_functions.cpp 112	
	Spark_Communication_Loop@0x0005503e	src/system_cloud_internal.cpp 1033	
	Spark_Process_Events@0x00055052	src/system_cloud_internal.cpp 1041	
	handle_cloud_connection@0x0005a72a	src/system_task.cpp 420	
	Spark_Idle_Events@0x0005a7b8	src/system_task.cpp 471	
	Spark_Idle@0x0005299a	./inc/system_task.h 46	
	app_loop@0x0005299a	src/main.cpp 460	
	app_setup_and_loop@0x00052d38	src/main.cpp 798	
	??@0x000a8ad4		





- * Breakpoints (incl. conditional)
- * Step-debugging (into, over, etc.)
- * Inspecting local, global and static variables
- * Watching values
- * Navigating the call stack
- * Inspecting Registers and peripherals
- * And more!







ON-DEVICE DEBUGGING











LET'S BUILD SOME INTEGRATIONS!



PLEASE RATE THIS SESSION!

https://part.cl/feedback

